



RECOMMENDED PRODUCT SERVICE

THUNDERBIRD FENCE ENERGISERS S16B AND S26B

Thunderbird is carrying out a product service on the following products:

- Thunderbird S16B 1.5 km Solar powered FENCE ENERGISER
- Thunderbird S26B 2.5 km Solar powered FENCE ENERGISER



Thunderbird has sold these products from March 2013 through rural and fencing supply stores.

Why is Thunderbird carrying out this product service?

Thunderbird takes product safety seriously.

Thunderbird is electing to carry out this product service as it is possible that the listed products may generate hydrogen if certain fault conditions occur when the unit is charged using mains power supply. While the chances of this fault are very low, it is possible that the gas could accumulate and lead to combustion. We have carried out extensive testing and have identified a simple modification to the product that will remove this risk.

ACTION REQUIRED

What should you do if have you an affected energiser?

We request that you return your affected solar energiser to us at the address set out below.

Following receipt, we will modify your product and will aim to return it to you within three weeks (subject to delivery timeframes).

Australia Post reply # 75135
Thunderbird Pty Ltd
11 Industrial Avenue
Mudgee NSW 2850

For further information, please contact us by email at natasha.smith@thunderbird.net.au.

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